

Upgrade Guidance for HD cameras

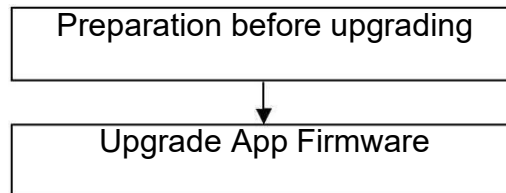
This firmware is suitable for cameras C1,C1 V2,C1-Lite,C1-Lite V2,FI9800P, FI9800P V2,FI9803P V2,FI9803P V3,FI9815P, FI9815P V2, FI9816P,FI9816P V2,FI9851P V2/FI9800W/FI9800E/FI9800XE. Please check your camera model on the bottom sticker. Updating with the wrong firmware could severely damage and/or break your camera.

Note:

System firmware 1.9.x.1x, App firmware 2.x.1.28, 2.x.1.30, 2.x.1.32, 2.x.1.36, 2.x.1.37 or 2.x.1.39, 2.x.2.5, 2.x.2.16, 2.x.2.33, 2.x.2.37, 2.x.2.41, 2.x.2.43, 2.x.2.43, 2.x.2.46 can upgrade to this version.

If camera's system firmware is lower than 1.9.3.16, please upgrade the "FosIPC_E_sys_ver1.9.3.16.bin" first.

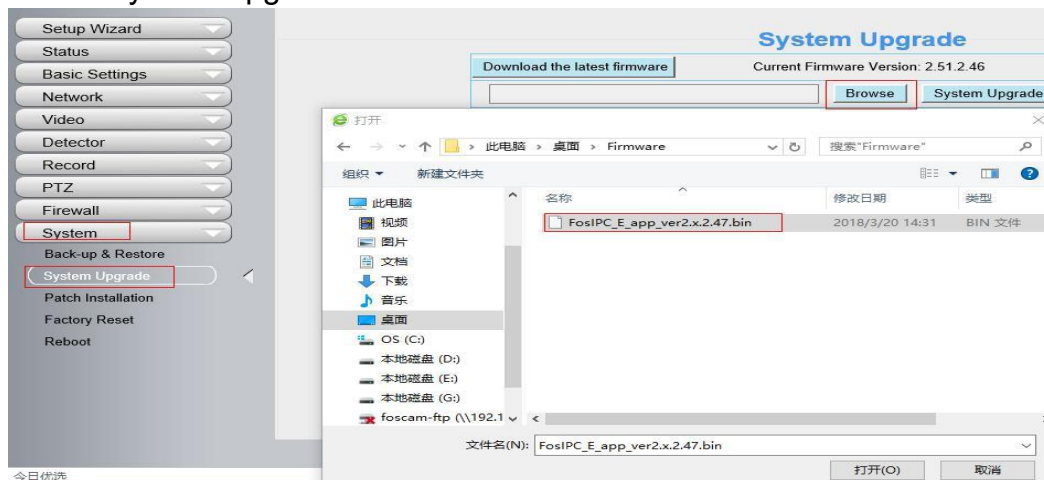
If camera upgraded to this application firmware, it cannot be downgraded to previous firmware versions.

**Preparation before upgrading:**

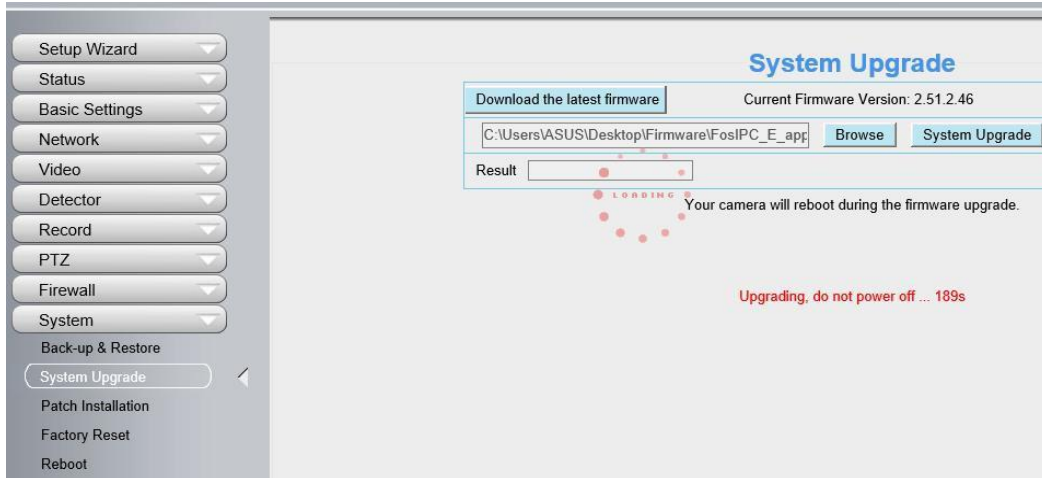
1. Please restart your camera before the upgrading;
2. Connect camera to router with an Ethernet cable before upgrading;
3. DO NOT upgrade firmware via wireless;
4. DO NOT upgrade firmware over Internet, just finish it in LAN;
5. Keep power on during the upgrading;
6. Unplug the SD card before upgrading;
7. Logging your camera as administrator first, upgrade firmware on web page.

Operation 1: Upgrade the app firmware version.

Step 1: Login again and go to Settings→System→System Upgrade.
Click Browse→choose FosIPC_E_app_ver2.x.2.47.bin→click Open
→Click System Upgrade.



Step 2: “Upgrading, do not power off ... Xs” pop up, camera IP will disappear from the IP Camera Tool. **Then camera will reboot itself, DO NOT power off the camera, please wait till the camera IP reappear in the Equipment Search Tool.**



Operation 2: Login again to check the updated **System Firmware Version**, **Application Firmware Version** and **Plug-In Version**.

Device Information	
Refresh	
Camera Model	FI9816P V2
Camera Name	FI9816P
Camera ID	A0EA594F126F
Camera Time	2016/11/14 20:39:31
System Firmware Version	1.9.3.18
Application Firmware Version	2.51.2.47
Plug-In Version	3.3.0.31

Congratulations, your camera successfully upgraded to the latest firmware!

Note:

You'd better re-install the plug-in, in case it does not upgrade.

End

--- by Foscam Technical Support Team

